FY '20 Annual Report









The Mission

The Division of Small Business works to make Delaware the best state in the US to start or grow a small business.



We provide support to businesses of fewer than 100 employees to help them maximize their potential.

To help small businesses succeed, the Division offers customized services and support, ranging from assistance navigating governmental regulations to connecting them to an extensive network of resource partners.



We focus on traditionally under-served populations to create a more diverse and vibrant business community.

The Division emphasizes supporting minority-owned, woman-owned and veteran-owned businesses, as well businesses owned by individuals with disabilities. It also assists businesses in under-served geographic areas.



We champion the state's tourism industry by promoting Delaware's endless discoveries to visitors.

The Division, through the Delaware Tourism Office, markets the state as a top vacation destination, which benefits the many small businesses that are part of the state's \$3.5 billion tourism industry.



We collaborate with state and local governments to create a better environment for economic growth.

The Division works with all levels of government to streamline the regulatory process to make it easier to open new businesses and expand existing ones.



We are responsible stewards of taxpayer dollars.

The Division, by vetting businesses seeking grants or loans from a variety of programs, ensures taxpayer dollars are invested wisely and in a way that maximizes the positive impact on economic development.





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The Division of Small Business is an agency of the Delaware Department of State.





Fiscal Year 2020

A Tale of Two Years

For the Division of Small Business and Delaware Tourism Office, Fiscal Year 2020 was actually a tale of two years. The first half of FY '20 saw the agencies build on the programming started the year before, such as EDGE grants. The second half, like so much else, was consumed with responding to the COVID-19 pandemic.

When coronavirus struck in March, the DSB and DTO immediately pivoted to support their core constituency – the small business owners and entrepreneurs of Delaware.

In the early moments of the pandemic, the Division helped ensure Delaware small businesses were eligible for federal economic disaster loans.

Just a few days later, the Division launched HELP (Hospitality Emergency Loan Program) to provide low-interest loans to hundreds of businesses in the most seriously affected industries, including hospitality and personal care.

Nearly \$2.6 million was distributed to almost 300 businesses under the program through the end of FY '20.

Since the beginning of the crisis, Governor Carney has often said a healthy economy requires a healthy community. So, DSB also helped businesses understand the containment measures that were put in place to slow the spread of COVID-19, and made sure they had a voice when it came to planning for reopening.

As Delaware prepared to reopen its economy, DSB launched the Customer Protection Standards to help businesses let consumers know they are creating a safe environment for them. Under the program, businesses continue to commit to customer and employee safety by following COVID-19 protocols.

It is a testament to the creativity and ingenuity of Division staff that both HELP and the Customer Protection Standards have been duplicated by other states and municipalities.

At the same time, the Delaware Tourism Office mobilized





to better assist hotels, restaurants, attractions and tourism organizations that were hard hit by the pandemic.

DTO, which was coming off a record year for Delaware tourism, provided information vital to the groups it serves.

It also worked with the Governor's office to launch the Summer Safely program and developed a Go-To Guide with tips for Delaware residents and out-of-state visitors on how to explore Delaware safely. DTO staff also provided customized travel itineraries through the Discovery Advisors program.

Early on, when many stores were closed and restaurants could not offer indoor dining, DTO stood up an online database showing retailers and hundreds of restaurants open for delivery, take-out and curbside pickup.

What DSB and DTO did in the last four months of FY '20 was a far cry from what they did during the first eight months when the focus was all about expansion.

Winners of the first two rounds of EDGE (Encouraging Development, Growth and Expansion) Grants, a competitive program to provide small business owners the funds needed to position their businesses for future growth, were announced in September 2019 and January 2020. Twenty companies, in a variety of industries, from clean energy to medical devices, eateries to apparel, received almost \$1.5 million combined.

The Division had received and was reviiwing applications for a third round of grants in Spring 2020 when it had to change gears.

Meanwhile, DTO launched the first Women of Hospitality conference with the Delaware Restaurant Association, grew sales in the first half of FY '20 compared with the first six months of FY '19 and led another successful Slam Dunk to the Beach, which brought \$2.2 million to southern Delaware's economy.

It was not easy, but was essential, for DSB and DTO to put aside so many worthwhile and fruitful efforts from the first part of the year. The entire Division stepped up in a way far beyond what the administration could have envisioned as necessary when restructuring the State's economic development systems three years ago.

As FY '20 rolls into FY '21, the challenges created by the pandemic continue. I thank the entire team for its commitment to protecting both the economy of the state and the health of its residents. Together we can ensure Delaware's best days are ahead of us.

Jeffrey W. Bullock Secretary of State

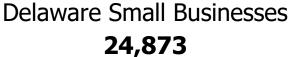


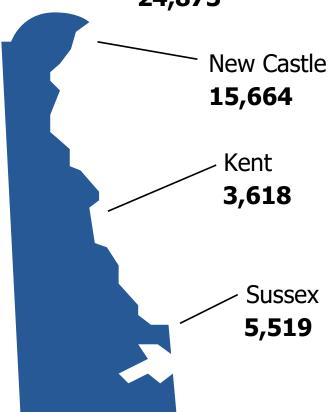
Delaware FY '20 Small Business Landscape















\$10.35 billion in wages

(45% of all wages)



98% of businesses



Working with Businesses

The Division of Small Business's primary mission is to support the state's small business community. The Division's regional business managers (one for each county and Wilmington) are the front line of that effort. During FY '20 they helped more businesses than ever before, many times acting as the the place for businesses to turn when they faced significant

hardships due to COVID-19.

In the first half of the year their efforts centered on assisting business owners and those looking to start a business with resolving regulatory issues with government agencies, assisting in finding possible sources of capital and referring them to resource partners that can assist with business formation and

expansion. Even more specifically, they worked with business owners applying for three rounds of EDGE business expansion grants, including helping the finalists prepare their presentations before a panel of judges.

When the pandemic hit, the regional business managers stepped up to help thousands of

business small owners navigate the challenges of running a business amid the COVID-19 pandemic. They worked one-on-one with restaurants, personal care businesses and hospitality businesses in applying for the state's HELP loan program. They helped business owners maximize their opportunities within the states' COVID-19 restrictions and explained to business owners the myriad of additional available loan and grant programs.

During COVID-19 more than ever before, efforts that directly engaged with small businesses became the focus of all of the DSB staff.

The Business Finance Unit launched the Hospitality Emergency Loan Program in March (more on page 13). The Delaware Tourism Office turned from marketing to rapid response, which included multiple efforts to stabilize businesses in the hard-hit hospitality industry (more on page 19). The Communications team developed new programs, like the COVID-19 Customer Protection Standards (more on page 22). And the Division staff leading Delaware on Main and the Office of Supplier Diversity homed in on the best ways to support their constituencies (more on page 18 and 36, respectively).



EDGE Grants

EDGE Grants are designed to grow the state's economy through financial support for promising early-stage Delaware companies to increase production capacity, hire more workers and level the playing field with larger, more established competitors.

EDGE (Encouraging Development, Growth and Expansion) is a competitive program open to businesses that are at least 51 percent based in Delaware, have been in business for less than five years and employ no more than the equivalent of 10 full-time employees. Science-based businesses (STEM Class) are eligible for as much as \$100,000. All other businesses (Entrepreneur Class) can receive up to \$50,000. Funds are awarded as a 3-to-1 match on qualified expenses.













"It is incredible to see what the innovative entrepreneurs in this state are accomplishing."
- Gov. John Carney

Gov. John Carney and DSB launched the grants in FY '19. There were two complete EDGE rounds held in FY '20 with winners announced in September and January.

The Division had completed the application period for the third round of EDGE Grants and was preparing to move into the finalist phase when the pandemic struck in March. The EDGE Grant program was then put on hold until a later date. A breakdown of applicants is below.

	Round 1	Round 2	Round 3
STEM	46	36	31
Entrepreneur	92	63	79
Total	138	99	110



Round 1 (Summer 2019)

The following businesses won grants in Round 1.

Entrepreneur Class

BBD MidAtlantic

This woman-owned business operates a successful blow out-bar in called Blo Blow Dry Bar. It will use the grant to move to a larger space which will enable it to expand its staff and serve more customers.

entreDonovan Wholesale

This women-owned company uses 3D technology and digital pattern making to produce custom women's apparel for the workplace. It will use the grant to pursue its national growth strategy.

Grey Fox Capital

This veteran-owned firm manages a fund which raises money to invest in real estate projects in Opportunity Zones in

Entrepreneur

Business

BBD MidAtlantic Inc
entreDonovan Wholesale
Grey Fox Capital LLC
Impact Graphix & Signs, LLC
Tomeka's Homestyle Eatery
STEM

Business

Avkin
Ezy Venture, LLC
Napigen, Inc
PTHERA, LLC
W7 Energy LLC

Delaware. It will use the grant for market analysis, marketing and legal fees.

Impact Graphix & Signs

This woman-owned business installs commercial signs and awnings in southern Delaware and on the Eastern Shore of Maryland. It will use the grant to purchase a second bucket truck to meet demand for the company's services.

Tomeka's Homestyle Eatery

This minority- and woman-

Award	Match	County
\$50,000	\$20,000	New Castle
\$50,000	\$20,000	New Castle
\$47,800	\$26,200	New Castle
\$50,000	\$30,000	Sussex
\$50,000	\$60,000	Kent

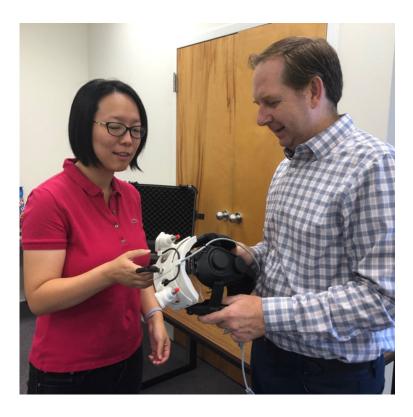
Awaru	Match	County
\$100,000	\$36,000	New Castle
\$100,000	\$33,333	Kent
\$100,000	\$65,000	New Castle
\$100,000	\$50,000	New Castle
\$100,000	\$33,333	New Castle

owned business plans to open a home-style, soul food restaurant in Dover. The owner already sells her food at the city's farmers market.

STEM Class

Avkin

This woman-owned business develops medical simulation equipment to train healthcare professionals. It will use the grant to accelerate efforts to market its products to hospital systems across the U.S.





EZY Venture

This woman-owned business processes industrial hemp and extracts CBD oil. It will use its grant to purchase the equipment it needs to extract and process the oil at scale, helping it to meet the growing demand for this product.

Napigen

The company is developing a hybrid, non-GMO wheat variety which may help ease the world's grain shortage. It will use the grant to achieve two milestones critical for launching seed production.

Neurothera

The company uses light (photobiomodulation) to treat diseases and injuries affecting the brain. It will use the grant to complete a preliminary study to investigate the technology as a possible treatment for Parkinson's disease.

W7 Energy

This spin-out company from the University of Delaware is using a new class of hydroxide





exchange membranes to power zero-emission fuel cell electric vehicles. It will use the grant on rent for a larger laboratory space and to market to potential new customers.

Round 2 (Fall 2019)

The following businesses won grants in Round 2.

Entrepreneur Class

Best Music Coach

This company offers online music lessons for voice a variety of instruments, including guitar and piano. It will use its grant to upgrade its online platform and add online learning materials.

Dolce Bakery and Coffee Shop

This bakery-café will use the grant to upgrade its equipment and market its new services and a second Milford location.

Fur Baby Tracker

This woman-owned company will use its grant to roll out the mobile app it developed that lets pet parents track the progress of their cat or dog's treatment during a stay at a veterinary hospital.

Entrepreneur

Business	Award	Match	County
Best Music Coach LLC	\$35,829	\$11,943	Kent
Dolce Bakery and Coffee, LLC	\$30,367	\$10,122	Kent
Fur Baby Tracker, LLC	\$50,000	\$90,000	New Castle
Volunteer Brewing	\$49,330	\$16,443	New Castle
WilmInvest LLC	\$50,000	\$16,680	New Castle
STEM			

Business Award 2M, LLC \$100,000 4th Phase Water Technologies LLC \$100,000 Lignolix, Inc. \$100,000 MCET Technologies LLC \$95,000 Veramorph LLC \$100,000

Volunteer Brewing Co.

This family-owned craft brewing company located in downtown Middletown will use its grant to purchase new brewing and fermentation equipment to expand production.

WilmInvest

This company purchases and renovates single-family homes in Wilmington which it leases to nonprofits and governmental entities to house families in need of housing and supportive services. It will use the grant to purchase and

Award	Match	County
\$100,000	\$33,359	New Castle
\$100,000	\$33,800	New Castle
\$100,000	\$33,333	New Castle
\$95,000	\$95,000	New Castle
\$100,000	\$50,000	New Castle

renovate additional homes.

STEM Class

2M LLC

This company makes an fast-charging battery, which can provide a less than 10-minute charge for E-mobility applications, enabling an electric vehicle to go 200 miles on a 10-minute charge. 2M will use the grant to scale up production to meet customer demand.

4th Phase Water Technologies

This company is focused on









for a host of industries including bioprocessing and defense. The company will use its grant on additional lab equipment and for marketing.

Lignolix

This company is developing sustainable products from biomass, such as that which is produced in beer manufacturing. It will use the grant to scale up its chemical process, increase production capacity and attract larger commercial customers.



This company developed a way of integrating sensors into textiles that can be used to monitor a patient during physical rehabilitation. It will use the grant to scale up manufacturing to increase production and expand applications.

Veramorph Materials

This company developed a hydrogel-based system that allows the body to absorb pharmaceuticals more efficiently. It will use its grant for critical equipment for R&D services for pharmaceutical companies and to conduct toxicology studies.



commercializing binder-free carbon nanotube sheets made using its proprietary processes. The sheets are superior filtration/separation membranes and electromagnetic interference shielding material

Hospitality Emergency Loan Program (HELP)

The Division of Small Business introduced the Hospitality Emergency Loan Program (HELP) on March 18 to provide financial relief to Delaware restaurants, bars, hotels and other hospitality businesses, all industries hit hard by COVID-19.

The program provides 10-year, interestfree loans of up to \$10,000 per month to small businesses for rent, utilities and other unavoidable expenses other than personnel costs.

The program is funded through the State Small Business Credit Initiative (SSBCI) as a supplement to federal programs, including the Payroll Protection Program.

On March 26, eligibility was expanded to personal care businesses, including barbershops, hair salons and nail salons. The annual revenue cap also increased from \$1.5 million to \$2.5 million.

In April, the annual revenue cap was raised to \$15 million for businesses in the restaurant industry, in an effort to help them through what had become an increasingly difficult time.

Through the end of FY '20, the program had dispersed \$3.2 million to 335 businesses across the state. A list of loan recipients and amounts follows.



"We deployed as quickly as possible. HELP went from idea to operational in a 48-hour period."
- Damian DeStefano,
Division Director

Business	County	Amount	Business	County	Amount
14 Global	Sussex	\$5,563.75	Cabanas Restaurant	Sussex	\$4,367.57
1412 Associates		\$18,796.73	Café Mezzanotte of Wilmington Inc		\$17,199.16
1776 Steakhouse LLC	Sussex	\$27,931.77	Caffe Gelato		\$19,453.03
1984 Arcade Bar	New Castle		Caly Professional Services	Sussex	\$1,633.15
216 9th Retail LLC	New Castle		Caroline Spa & Salon	Sussex	\$1,849.00
302 Restaurant Crew	Sussex	\$4,908.74	Carsa Inc	New Castle	\$17,860.03
510 Diner Ventures LLC	Sussex	\$9,841.88	Cavaliers Bella Vita Catering Services Inc	New Castle	\$10,000.00
610 Market Street LLC		\$23,482.12	Cavanaughs Restaurant	New Castle	\$7,501.89
764 Dover Leipsic	Kent	\$10,000.00	CAVID LLC	Sussex	\$5,128.77
AJT Inc	New Castle	\$4,938.43	CDFF LLC	Sussex	\$4,941.33
AIH Lewes LLC	Sussex	\$9,463.34	CE Chadwell Enterprises LLC	Sussex	\$8,345.88
AIH Route One LLC	Sussex	\$10,000.00	Celtic Crossing	Kent	\$8,395.20
Arpatel Inc	New Castle	\$9,277.61	Center Nails	Kent	\$2,769.84
Artistry Salon Studio	New Castle	\$2,970.51	Chelsun Inc/The Melting Pot Restaurant	New Castle	\$10,000.00
Artt Studio 4 Hair	Kent	\$2,343.71	Cheveux Salon	Kent	\$1,500.06
Ashbourne Swim Club Inc	New Castle	\$7,517.32	Chucktown Ventures LLC	Sussex	\$4,396.45
Ashby Hospitality	Multiple	\$50,000.00	Churchmans Hospitality LLC	New Castle	\$8,094.92
Aspire Wellness	New Castle	\$5,534.67	Classic Tennis 2 LLC	New Castle	\$3,922.37
At Melissa's Bed & Breakfast	Kent	\$4,365.94	Clear Space Theatre Company	Sussex	\$10,000.00
Atlantic Oceanside Resort	Sussex	\$10,000.00	CNU Fit	Kent	\$7,214.75
Aurea's Mexican Restaurant	New Castle	\$2,750.00	Coastal Brewing Co	Kent	\$30,000.00
Autumn Arch Beer Project LLC	New Castle	\$14,353.92	Concord Pasta Inc	New Castle	\$10,000.00
Avenue Day Spa LLC	Sussex	\$9,287.10	Coneheads Ice Cream	Kent	\$5,811.69
Azzurro Italian Oven & Bar	Sussex	\$15,500.00	Conquest Ventures II LLC	New Castle	\$4,597.07
Bamboo Inc	New Castle	\$33,040.00	Cottage Industries	New Castle	\$18,126.12
Bar Fly LLC	New Castle	\$8,353.82	CP Shots	New Castle	\$16,485.48
Beach Craft Restaurant Group LLC	Sussex	\$10,000.00	Crabby Dicks Delaware Inc	Sussex	\$67,749.00
Beachfire Brewing Co	Sussex	\$20,000.00	Crissman Inc	Kent	\$4,898.49
Bean Counters	Sussex	\$4,274.89	Cropped Salon LLC	New Castle	\$4,461.56
Beatty's Safari Lounge	New Castle	\$4,216.35	Crossroad Towers Inc	New Castle	\$14,167.00
Belle Beaute Spa	New Castle	\$5,342.55	Currie Hair Skin and Nails of Justison Landing	New Castle	\$10,000.00
Bellefonte Cafe Inc	New Castle		CustomFit360 LLC	Sussex	\$6,692.47
Benvenuto	Kent	\$9,538.11	CYBG LLC	New Castle	
Bethany Beach Goods & Bike Rentals	Sussex	\$4,319.67	D & D Provisions	New Castle	
Blue Earl Brewing Co	Kent	\$5,728.87	David Michael Blight	Kent	\$921.88
Blue Palm LLC	New Castle		DeAngelis Enterprises	Sussex	\$18,906.00
Blue Water House Inc	Sussex	\$5,844.00	Delaware Adventures	Sussex	\$20,000.00
BlueBallRoom LLC		\$10,815.76	Delaware Botanic Gardens	Sussex	\$1,990.62
Body Images LLC	New Castle		Delaware Children's Museum		\$10,000.00
Branmar Burritos LLC		\$26,622.54	Delaware Zoological Society	New Castle	
Brick Hotel on the Circle	Sussex	\$7,476.69	Deli Days LLC	Multiple	\$40,712.44
Bryan's Bowling Center	Sussex	\$7,203.07	Delicias Del Paladar LLC	New Castle	\$1,765.06





Business	County	Amount	Business	County	Amount
Delmarva Board Sport Adventures LLC	Sussex	\$9,540.47	Glamour Nails	New Castle	
Diamante Distillers Inc		\$10,743.08	Glitzy & Glamour Hair Salon LLC	New Castle	
Diehl Ventures LLC	Sussex	\$17,289.52	Global Taekwon Do Center	Kent	\$1,784.24
Dillon's Driftwood Enterprises	Sussex	\$14,389.38	Golden Fleece Tavern	Kent	\$5,128.45
Diva Nails		\$3,430.84	Goldendove	New Castle	
Do Over LLC		\$4,857.46	Governor's Bed and Breakfast	Sussex	\$2,559.11
Dogus Inc		\$8,196.44	Governor's Café LLC	Kent	\$5,636.99
Dolce Bakery and Coffee Shop LLC	Sussex	\$4,496,39	Grandpa Mac Highway LLC	Sussex	\$28,502.04
Dolles Candyland Inc	Sussex	\$66,391.12	Greenbank Mill Associates	New Castle	
Drip Café LLC		\$10,000.00	Greenman Juice Bar & Bistro	Sussex	\$9,448.08
Eagle Hospitality Group LLC	Kent	\$10,000.00	Grill Village		\$12,021.57
easySpeak LLC	Kent	\$18,595.68	Harmony Spa	New Castle	
Eat Clean Juice Bar LLC		\$2,276.59	Head Sprung Hair Salon	Sussex	\$1,533.04
Eat Out LLC/DiFebo Restaurant Group	Sussex	\$6,016.73	HeartDrawn Studio & Tattoo	Sussex	\$2,898.45
El Mariachi Restaurant		\$6,350.00	Heaven & Health LLC	New Castle	
ELM LLC	Sussex	\$9,825.85	Heneghan Bartolomeo LLC	Sussex	\$2,863.00
Emma's Family Restaurant	Sussex	\$9,207.02	Hibachi Grill & Supreme Sushi Buffet Inc		\$29,217.26
Esmeralda Torres		\$2,550.90	High Stakes Bar and Grill	Sussex	\$10,000.00
Essential Chef LLC	Sussex	\$13,048.83	Hoffman Brewing Company LLC	New Castle	
Eylulbahar LLC		\$4,919.18	Hoppy LLC HELP2020	Multiple	\$25,803.58
F & G Properties	Sussex	\$19,007.74	Hotel California LLC	Sussex	\$12,818.00
Fabulous Full Service Salon	Kent	\$3,065.58	Houston White Co	Sussex	\$5,700.00
Famous Rivera Grill	New Castle	\$3,750.00	Indian Charters Inc	Sussex	\$8,243.29
Fitness Solutions	Kent	\$1,814.20	Indian Hut Newark DE	New Castle	
Five 1 Five Ice Sports Group LLC	New Castle	\$7,476.71	Ink and Lash Shop by Jennifer McCahill	Sussex	\$2,793.53
Fly High Cheer and Tumble LLC	Kent	\$6,911.58	Integrated Restorative Massage Therapy	New Castle	
Focus Rehabilitation & Fitness	Sussex	\$4,966.70	J & P Management	Sussex	\$10,000.00
Food For Thought Inc	New Castle	\$8,938.95	JayHind INC	New Castle	\$4,057.22
Food Works Management	New Castle	\$16,931.84	JBJ Enterprise LLC	Sussex	\$7,966.73
Forever Fit Foundation	Kent	\$6,804.88	JD Shuckers	Sussex	\$12,361.00
Forty Acres Hospitality LLC	New Castle	\$21,202.74	JDogs LLC	New Castle	\$10,000.00
Four Seasons Diner LLC	Sussex	\$5,004.51	Jessop's Tavern	New Castle	\$6,385.49
Francos Pizza	Kent	\$6,054.13	Johnson & Joe Restaurant Group LLC	Sussex	\$886.83
FreshLeaf Salads of North Dover	Kent	\$10,000.00	Jor Lin Incorporated	Sussex	\$10,000.00
FreshLeaf Salads of Middletown	New Castle	\$10,000.00	Jovid Ventures	Sussex	\$6,333.12
Fringe Hair Studio	Sussex	\$1,400.39	Jump On Over Enterprises LLC	Kent	\$10,000.00
Future Nails & Spa Inc	New Castle	\$5,427.57	Kaisy's LLC	Sussex	\$30,000.00
GATA Enterprises	Kent	\$20,000.00	KANI LLC	Kent	\$20,000.00
Gente Joven	New Castle	\$2,975.00	KaZe LLC	New Castle	\$4,519.30
Georgetown Family Restaurant Inc	Sussex	\$6,547.82	KDK Standardbreds	Kent	\$6,030.54
GIJO 1 LLC	New Castle	\$19,139.40	Kee's Cookies & Cupcakes	Kent	\$1,735.73
Gina Marsilii Permanent Cosmetics and Skin Care	New Castle	\$1,047.83	Kent County Regional Sports Complex Corporation	Kent	\$10,000.00





Business	County	Amount	Business	County	Amount
Keshav Lila Hospitality	Kent	\$8,379.75	ML Ruiz Enterprises		\$7,511.31
Kevin Nails	New Castle		Modern Mixture LLC	Sussex	\$3,167.00
Kirkwood Soccer Club		\$5,486.82	Monarcas Inc	Kent	\$9,174.60
KJP LLC	New Castle	\$9,546.35	Myths Inc	Sussex	\$10,000.00
Knights Golf Inc	New Castle	\$20,000.00	Neehil LLC	New Castle	\$6,041.67
La Bella Nails	New Castle	\$4,810.57	New Candlelight Productions Inc	New Castle	\$8,468.68
La Keepsake LLC	Sussex	\$4,300.00	New Castle Cafe & Market	New Castle	\$5,453.02
La Oaxaquena	New Castle	\$2,469.23	New Castle Historical Society	New Castle	\$3,744.49
La Vida Hospitality Group	Sussex	\$100,000	Newark Barber Shop	New Castle	\$2,013.83
Lady Liberty Restaurant Group LLC	New Castle	\$20,000.00	Nicholas Callahan	Sussex	\$5,708.75
LarBev Inc	New Castle	\$6,806.38	Nirdosh Inc	New Castle	\$10,000.00
Legacy Distilling LLC	Kent	\$20,000.00	Northside Tattoo Inc	New Castle	\$4,598.15
Legal Grounds Cafe	New Castle	\$1,950.02	OCAK LLC	Sussex	\$10,000.00
Legend Enterprises	New Castle	\$6,065.27	Ocean Diner and Grill LLC	Sussex	\$9,497.85
Levi & Cathy Inc	Kent	\$10,000.00	Ocean Glass Inn LLC	Sussex	\$9,053.77
Lewes Farm Fresh	Sussex	\$6,300.00	Oceanova Spa LLC	Sussex	\$4,615.23
Linden Nails & Spa LLC	New Castle	\$4,418.38	Ole Tapas Lounge & Restuarant	New Castle	\$16,657.49
Little Leaf Yoga	Sussex	\$2,942.70	OMG Holdings LLC	New Castle	\$13,837.00
Longwood Distribution Group LLC	New Castle	\$6,625.77	One North Main Smyrna Hospitality	Kent	\$1,748.54
LSM Enterprises LLC	New Castle	\$10,000.00	ONeil LLC	New Castle	\$2,257.66
Main Street Cafe Partnerships LLC	Kent	\$7,195.33	Ooh La La The Make Up Studio	New Castle	\$2,071.90
Malone Stable	Sussex	\$3,632.89	Ottomanli Inc	Sussex	\$10,000.00
Mansion Farm Inn	Sussex	\$5,923.92	Pardigm Sports Bar LLC	New Castle	\$3,761.23
Martuscelli Restaurant Group	New Castle	\$39,000.00	Parris Nail Lounge LLC	Kent	\$1,200.00
Maureen's Beauty Salon	Kent	\$10,000.00	Pat's Pizza of Lewes	Sussex	\$10,501.52
Maureen's Ice Cream & Desserts	Sussex	\$4,918.11	Pats Pizzeria Hockessin LLC	New Castle	\$6,241.03
Maxipooch Inc	Sussex	\$7,549.81	Pepe McGee's LLC	Sussex	\$10,000.00
MC Management LLC	New Castle	\$6,409.07	Peruchos Inc	New Castle	\$9,028.66
MC Tek LLC	Sussex	\$2,037.72	Pete's Steak Shop	Sussex	\$5,775.00
McLarens Irish Pub II	New Castle	\$9,431.00	Pin Up Girls Salon LLC	Sussex	\$3,854.42
Mesa Jame One LLC	New Castle	\$10,000.00	Pinewood Stables LLC	Sussex	\$2,831.75
Mi Canchita LLC	New Castle	\$7,922.42	Poppycock Tattoo	New Castle	\$1,537.32
Michael Christopher Designs Inc	New Castle	\$7,454.49	Provada Enterprises Inc	New Castle	\$20,000.00
Michael's Hair Care	Kent	\$2,436.29	Pryme Styles & Cuts Unisex Salon	New Castle	\$1,830.78
Mid Atlantic GP LLC	New Castle	\$10,000.00	Pusan LLC	Multiple	\$29,995.30
Mid Atlantic Wellness Group Inc	Sussex	\$5,205.24	PW Marinelli LLC	New Castle	\$371.81
Midnight Oil Brewing Co	New Castle	\$10,000.00	Quintus Group LLC	Kent	\$6,640.55
Milford Diner LLC	Kent	\$7,648.60	Rasa Sayang Corporation	Kent	\$13,477.87
Milford Pizza Inc	Kent	\$4,789.18	Raw Essential LLC	New Castle	\$3,433.33
Milford Pizza Palace LLC	Sussex	\$9,467.13	RB Azafran Inc	Sussex	\$5,792.56
Milk and Honey Cafe	New Castle	\$3,000.00	RB Gyms Inc	Sussex	\$10,000.00
Mispillion River Brewing LLC	Kent	\$16,546.69	Red Square International Inc	Sussex	\$9,036.40





Business	County	Amount	Business	County	Amount
REH Enterprise Inc	Sussex	\$1,895.56	Sun Dazed Tanning Inc	Kent	\$6,681.39
Rehoboth Lobster Co LLC	Sussex	\$10,000.00	Super Yummy Foods II	New Castle	\$8,013.41
Rehoboth Nails & Spa	Sussex	\$4,388.62	Surya Hospitality Management LLC	Kent	\$16,762.69
River Lights Cafe LLC	Kent	\$3,251.07	Sussex Dance Academy LLC	Sussex	\$4,000.00
River Road Swim Club	New Castle	\$3,279.76	Sweet Something Desserts	New Castle	\$8,708.41
Rose Nails	Sussex	\$2,526.21	T&J Hospitality Group Inc	Sussex	\$4,340.55
Route 202 Group LLC	Multiple	\$46,650.00	Taco Express LLC	New Castle	\$4,100.00
Royal Martin Inc	Sussex	\$6,869.75	Tagpuan Restaurant	New Castle	\$2,176.67
RP Hospitality LLC	Kent	\$4,472.49	Taquitos de Puebla Inc	New Castle	\$2,275.00
RST Markets LTD	New Castle	\$3,564.11	Tasty Wok Chinese Restaurant	New Castle	\$6,042.15
Sahazkids LLC	New Castle	\$7,258.68	TBC Dewey Hotel LLC	Sussex	\$10,000.00
Sairam LLC	Sussex	\$10,000.00	TBHM LLC	Sussex	\$4,729.71
Salon 828	New Castle	\$5,000.01	The Backyard LLC	Sussex	\$9,685.42
Salon Essence LLC	Sussex	\$3,299.86	The Cafe on 26 Inc	Sussex	\$13,834.13
Sandy Wellness Center Inc	New Castle	\$1,896.95	The Chicken House LLC	New Castle	\$6,767.75
Saudades Grp	New Castle	\$20,000.00	The Flying Fish Cafe and Sushi Bar	Sussex	\$4,381.75
Savannah 330	Sussex	\$5,089.50	The Hair Experience	New Castle	\$2,838.10
Savvy Hair Studio	Kent	\$2,289.32	The K 9 Group Inc	Sussex	\$15,750.00
Sedona Restaurant LLC	Sussex	\$5,734.77	The Lewes Historical Society	Sussex	\$5,491.85
Seztex Inc	New Castle	\$93,636.00	The New Hearth Diner	New Castle	\$4,681.22
Sharky's Grill & BBQ	Sussex	\$17,500.00	The Rape of the Locke	New Castle	\$1,400.00
Shawn Hanley	Kent	\$1,500.00	Third Step Inc	Sussex	\$5,000.00
Shiv Sagar	Kent	\$10,000.00	Three Patrones LLC	New Castle	\$30,474.90
Shore Star LLC	Sussex	\$4,800.00	Today Nail Inc	New Castle	\$4,029.65
Shree Kishna Inc	Kent	\$20,000.00	Todds Inc	New Castle	\$5,251.00
Shree Lalji LLC	Kent	\$10,000.00	Town Hair Salon Inc	New Castle	\$8,677.63
Shrimpy's LLC	Sussex	\$33,586.00	Transit U Inc	Sussex	\$10,000.00
Shyla's LLC	New Castle	\$4,392.72	Tratorria di Napoli	New Castle	\$9,093.30
Si Taco LLC	Sussex	\$8,288.21	Turtle Time DE1 LLC	New Castle	\$35,291.00
Simplicity Hair Salon	Sussex	\$1,370.40	Twisted Hair Designs	New Castle	\$3,033.84
Sirveza LLC	Sussex	\$6,940.80	Twisted Yogurt LLC	New Castle	\$4,335.84
Skating Club of Wilmington	New Castle	\$7,756.00	Two Meatballs Inc	Sussex	\$7,683.92
Skipjack Dining LLC	New Castle	\$9,207.84	Two North Main Smryna Hospitality	Kent	\$8,251.46
SKM & Company LLC	Kent	\$5,531.09	UMIYA Inc	Kent	\$10,000.00
Sleep Inn Inn & Suites	Kent	\$9,159.67	Vince's Sports Center	New Castle	\$2,390.03
Slim's Sports Complex	New Castle	\$30,000.00	Vogue on 54 Inc	Sussex	\$4,697.46
Southcow Inc	New Castle	\$8,764.28	Volunteer Brewing Co	New Castle	\$10,085.38
Starmade Inc	Sussex	\$7,561.22	Wang Kim LLC	Sussex	\$8,288.27
Starr Stylez Salon	Kent	\$1,765.92	Wellspring Farm Inc	New Castle	\$10,000.00
Stephanie K Salon	New Castle	\$5,147.96	Wilmington Brew Works LLC	New Castle	
Strippd DE Co LLC	New Castle	\$2,389.00	Wine Worx LLC	Sussex	\$10,000.00
Stumpy's Middletown LLC	New Castle	\$27,382.18			•









The Division of Small Business runs Delaware on Main, which serves as the statewide coordinator for the National Main Street Center's efforts to revitalize and preserve the nation's downtowns and commercial corridors.

In calendar year 2019, seven cities or towns were accredited members or affiliates. Accredited members (Main Street programs in Dover, Milford, Rehoboth Beach and Wilmington) accomplished the following:

- Created 180 new full-time jobs (net)
- Created 56 new businesses (net)
- Completed 25 rehabilitation projects
- Contributed 8,524 volunteer hours
- Attracted \$1.3+ million in private investment

The state's Main Street organizations actively engaged in helping their small businesses

respond to the COVID-19 pandemic:

- Hand delivered safety kits to the small businesses to help them safely reopen following Governor's Executive Orders.
- Worked with local governments to make temporary changes that encouraged safe shopping and dining, allowing businesses to protect their staff and customers while mitigating lost revenue
- Participated in online training sessions
 provided through Delaware on Main and
 National Main Street Center to learn best
 practices from across the US regarding safe
 ways to help businesses survive.
- Created local fundraising opportunities to provide micro-grants to the businesses within their commercial corridors.







The Delaware Tourism Office began FY '20 in high gear.

With record-breaking sales efforts and the "Endless Discoveries" brand raising traveler's awareness of Delaware, DTO was on track for another big year for the tourism industry, which contributes \$3.5 billion to the state's GDP and \$545.1 million in state and local taxes.

During the first half of FY '20, the office's threeperson sales team exceeded sales revenue compared with the first half of FY '19.

Staff attended and met with clients at six trade shows and consumer-related events, including the North Carolina Motorcoach Association trade show and the Ontario Motorcoach Association Convention, as well as the 2019 TEAMS national sports tourism conference.

DTO partnered with the Delaware Restaurant Association to host the first ever Women of Hospitality Conference in Wilmington, developing the online media outreach, website and advertising for the event, which featured national and regional speakers and provided educational opportunities for woman-owned businesses in the state.

The Delaware Sports Commission, which is coordinated through the Delaware Tourism Office, held the 2019 Slam Dunk to the Beach (Dec. 27-29). Cape Henlopen High School welcomed some of the nation's top high school basketball teams and thousands of fans. The showcase generated an estimated \$2.2 million economic impact for the area.

In March 2020, COVID-19 began impacting the entire tourism industry.

From dining to hotels, sporting venues to historical attractions, every part of tourism has been hit during the pandemic. Within 24 hours of the first hospitality-related changes to the state of emergency, the state tourism team moved from sales and marketing to rapid







response. Staff communicated often with the businesses and non-profit organizations while ensuring visitors to knew the current COVID-19 landscape.

The team made it a point to speak with tourism-related every entity to obtain information about the impact of COVID-19. This allowed DTO to provide updates to State leadership and the governor's SWAT teams on what was happening on the frontline.

Soon thereafter VisitDelaware.com, one of the state's most visited websites, was transitioned to a central hub on how to Shop Local. New pages provided pertinent updates on open retail locations and eateries offering curbside pickup or delivery. And DTO promoted how the could public support attractions, local like historical sites and arts venues.

The tourism office also provided a free online educational portal with advice from outside experts.

Through this portal, the industry can receive real-time updates on marketing its businesses

during COVID-19, including step-by-step instructions on updating their Google listing with COVID-19 information.

As Delaware reopened to travelers, the state tourism office started the Discovery Advisors People program. planning to visit could complete an online interest form to receive travel ideas based on what was open and COVID-compliant. DTO invested in a co-op marketing program with county tourism the offices by making a bulk advertising purchase and allowing the county tourism offices to get increased reach for their specific marketing campaigns. The office also collaborated with the governor's office on the Summer Safely and Go-to Guide travel campaign, which was adopted by the tourism industry.

At the same time, the "Rediscover" office's targeted campaign visitors and residents. It encouraged travelers to rediscover their favorite destinations and residents to explore their own state. The campaign ran for one month during the and received summer 14 million over impressions, which







TRAVEL SAFELY

SAFELY

resulted in close to \$1 million in hotel revenue. Moreover, the industry was provided with a toolkit on how they could use the "Rediscover" theme for their own marketing.

The office also created two additional online video campaigns — "Local Discoveries" and "Explore Safely." Through an application called Cinebody, businesses were able to send DTO relevant content in a COVID-compliant manner. And businesses had the opportunity to get valuable information about marketing trends, COVID-19 guidance and financial relief through multiple hosted webinars.

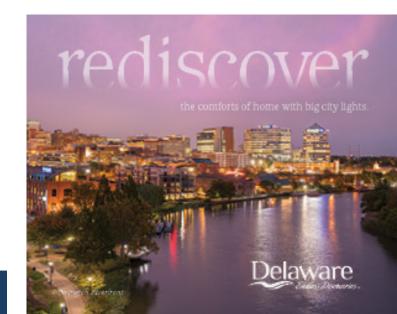
In the midst of the pandemic, the new Delaware Discovery Guide, an enhanced state travel guide, was released. It is a year-long project to develop the state's top printed marketing piece. And since COVID-19impacted print distribution, DTO guickly moved

the guide to an online platform with print distribution happening internally rather than through an outside vendor.

The Delaware Tourism Office has continued its mission of outreach to out-to-state travelers while also communicating more heavily with Delaware residents and the industry's small businesses and nonprofit organizations. COVID-19 has brought the tourism industry together in a shared mission to recover from this unprecedented time. Never before have the sectors within tourism worked so passionately alongside each other.

Looking toward FY '21, the goal is to continue the partnership and momentum that allow visitors to safely return to Delaware, increasing the positive impact of Delaware's fourth largest private employment sector and creating a great quality of life for all Delawareans.





COMMUNICATIONS UNIT





COVID-19
Customer Protection Standards





This year the Communications team was tasked with making Delawareans sure were accurately informed on two of most consequential the developments ever in the State's relationship with small businesses **FDGF** Grants during the first half of the year and the response to the COVID-19 pandemic in the second half.

Staff handled advertising and marketing for the Division's EDGE program, which provides funds so that companies can expand. Those efforts led to a four-fold increase in interest, measured by visitation to the EDGE Grants webpage, from the first round to the third. In addition promoting the to program, the unit planned and managed judging at Delaware Tech in Dover along with the conferences and press ceremonies at which the winners were announced.

Communications worked with New Castle County the Chamber, the **Emerging** Enterprise Center, the Kent Economic Partnership, Delaware and the Central on Main Delaware Chamber Commerce on Make Me a Match events in New Castle and Kent counties which connected small businesses with larger companies looking do to business with smaller firms. These were a continuation of events held in FY '19. They were well attended and resulted in business opportunities for participants.

The team also, with help from the University of Delaware Institute of Public Administration, surveyed Delaware small business owners on their businesses and feelings about the small business landscape.

The unit stood up a large, Coronavirus-focused section of delbiz.com with information for small business owners and the public. The pages became an essential resource on a variety of COVID-19 topics.

Medium	FY '19	FY '20	% Change
Facebook	464	3,712	700%
Twitter	378	828	119%
eNewsletter	4,434	14,132	219%

Communications grew the numbers of followers for its social media pages and enewsletter. This significantly helped expand the reach of the Division's message to more small business owners and other stakeholders.

Communications issued nine press releases during FY '20 on topics including HELP, tourism growth, EDGE Grants and more.

Lastly in the first half of the year, Communications added multiple sections to delbiz.com, including pages for the Delaware Economic Development Authority, Delaware on Main (available at delbizonmain.com) and the Office of Supplier Diversity.

During the back portion of FY '20, the Communications team played a key role in helping the Division of Small Business pivot its attention to supporting businesses affected by COVID-19.

Visitation to the Division's website from March through the end of June jumped by 450% year-over-year.

At the same time, small business owners and the public also received Coronavirus information -HELP, the State's **EIDL** application, essential v. nonessential business questions, reopening efforts and much more - from DSB through 154 social media posts and 28 mass emails, in addition to multiple press releases. Social media posts included a Takeout Tuesday contest, was which designed encourage Delawareans to patronize restaurants when they could not offer indoor dining.

Communications also developed the COVID-19 Customer Protection Standards in advance of Delaware's phased reopening, which started in June. Working with the Division of Public Health, a





10-point checklist was created that businesses could fill out to self-report they were being compliant with the State's guidelines for being open. In return they received a window sticker to put on their front showing doors their participation.

Hundreds of businesses chose to sign up initially. number kept That has growing in the following months. Participating businesses are included in a database and map available at delbiz.com/protect. Since its launch, the protection standards program has since been emulated by other states and localities.

Finally, the Communications team's direct interaction with businesses and the public increased dramatically during the pandemic as the unit responded to thousands upon thousands of emails from small business owners and also the public on essential vs. non-essential businesses and the guidelines for business reopenings.

Efforts to keep businesses informed and aware of support through the challenges presented bv COVID-19 are continuing into FY '21. Only through communication effective with those businesses can **DSB** provide the best services and opportunities for them to survive and thrive.

Business Marketing Program

There were no non-state cash contributions to the Business Marketing Program during FY '20. Total

expenditures and encumbrances for FY '20 were \$300,000.

The Communications unit provides public relations and marketing for support Division of Small Business services and programs that small business promote and arowth economic opportunity in Delaware and supports the Delaware Tourism Office's efforts to encourage visitation to Delaware.

Through messaging that employs a mix of online, broadcast and print advertising, social media, earned media, marketing materials, sponsorships and in-person contact, the team favorable presents а impression of the state to small business owners, government officials, residents and more.





The Council on Development Finance (CDF) is a panel of nine members, appointed by the Governor, Senate President Pro Tempore and Speaker of the House, to advise the director of the Delaware Division of Small Business (DSB), who serves as chair of the Delaware Economic Development Authority.

The Council hears, evaluates, and recommends approval or disapproval projects brought to it by the Division, the Delaware Prosperity Partnership and other economic development entities. These projects range from companies wanting to establish facilities in the state, to existing new businesses looking to expand, new companies wishing to grow and the revision of contracts already held with the state. After reviewing the project, the Council makes a recommendation to the Director.

Delaware Strategic Fund

The Delaware Strategic Fund (DSF) provides customized financial assistance to businesses considering locating or expanding in the state of Delaware. Financial assistance may be provided in the form of grants or low-interest loans to support the attraction and expansion of businesses.

Through the Strategic Fund, DSB supports initiatives such as the Brownfield Assistance Program, Delaware Technical Innovation Program, Delaware Capital Access Program and the Delaware Rural Irrigation Program. The Strategic Fund also provides funds not affiliated with these specific programs.

The Council on Development Finance in FY '20 approved funding of nine projects through the





Delaware Strategic Fund. Since the beginning of FY '20, every one million Strategic Fund dollars spent on grants is matched by more than \$16 million in private funding. The projects are contributing more than \$1.4 billion to Delaware's GDP.

Descriptions FY `20 of projects are on the following page. Information on DSF funding dispersed through the FY '20 Budget Bill (HB225 & HB226) and Bond Bill (SB180) is available on page 31 of this report. During FY '20, no requests for loans and one request a loan modification for (Nanticoke Hospital) were presented to CDF.

Strategic Fund Grants

Amazon Services LLC

The internet retail giant was approved for a Delaware Strategic Fund grant in the amount of \$4.5 million to establish a fulfillment center at the site of the former Boxwood Road GM plant in Newport. The facility has the potential to create as many as 1,000 full-time jobs.

Barclays Bank Delaware

The company was approved for a Delaware Strategic Fund grant in the amount of

\$2,495,470 to expand operations at its existing facility in Wilmington.

Carvertise

The mobile advertising company was approved for a Delaware Strategic Fund grant in the amount of \$290,000 to expand operations in Wilmington. The company plans to add 50 employees in the next three years.

Farmers Mutual Ins. Co. of Salem County

The insurance company was approved for a Delaware Strategic Fund grant in the amount of \$399,252 to relocate its headquarters to Wilmington.

Mid South Audio LLC

The concert production company was approved for a Delaware Strategic Fund grant in the amount of \$103,800 to open a 20,000 square-foot facility, including a recording studio, in Sussex County.

North Point Delaware City Industrial LLC

The development firm was approved for a Delaware Strategic Fund grant in the amount of \$3.9 million to build a logistics center in New Castle that will employ at least 500 people.

		Jobs to be	Jobs to be Created	
Company	Total Award	Created	and Retained	County
Amazon.com Services, LLC	\$4,500,000	1,000	1,000	New Castle
Barclays Bank Delaware*	\$2,495,470	323	1,396	New Castle
Carvertise, Inc.	\$290,000	50	65	New Castle
Farmers Mutual Fire Insurance Company of Salem County	\$399,252	57	57	New Castle
Mid South Audio, LLC	\$103,800	6	19	Sussex
NP Delaware City Industrial, LLC**	\$3,900,000	500	500	New Castle
Prelude Therapuetics Incorporated	\$834,090	49	81	New Castle
The Challenge Program, Inc.	\$81,930	7	13	New Castle
Former PPG Plant Project***	\$268,823			Kent
1886 Dover LLC	\$72,728			
Duratec, LLC	\$185,745			
Shoreline Vinyl Systems, Inc.	\$10,350			
Total	\$12,873,365	1992	3131	

Prelude Therapeutics

The pharmaceuticals company was approved for a Delaware Strategic Fund grant in the amount of \$834,090 to expand operations in Delaware including purchasing lab equipment and hiring for 49 scientist positions.

The Challenge Program

The nonprofit was approved for a Delaware Strategic Fund grant in the amount of \$81,930 to expand operations in Wilmington. The Challenge Program prepares at-risk youth for careers in construction. It will use the money to build a 15,000 square-foot manufacturing facility and employ seven FTEs.

Former PPG Plant Project

Duratech LLC, 1886 Dover LLC and Shoreline Vinyl Systems, Inc. were approved for three Delaware Strategic Fund grants in the combined amount of \$268,823 to locate

manufacturing operations at the former PPG paint plant in Dover. The project will bring approximately 130 jobs to Kent County.

Table Notes

- * Barclays Bank Delaware is eligible for up to \$1,000,000 in training grant funding that may be used to match expenditures for various training initiatives ranging from entry level to front-line supervisory training for year ending December 31, 2020.
- ** NP Delaware City Industrial's project must maintain at least 500 jobs in order to be in compliance with Budget Epilogue language. The company estimates the project will create at least 800 jobs.
- *** This project involved three separate legal entities each receiving separate awards. All funds were capital expenditure-based not performance grants. Therefore, the table above lists jobs created as 0.





Tax-Exempt Bond Financing

New or expanding governmental businesses, units and certain organizations exempt from federal income taxation can be eligible for statewide financial assistance in the form of tax-exempt bonds. This financing, which does not utilize state funds nor impact the full faith and credit of the State of Delaware, be costmay effective for projects involving the issuance of more than \$750,000. CDF reviews all applications for their impact on Delaware's economy.

During FY '20, there were seven issuances approved

Company

Total

First State Montessori Academy
St. Andrew's School of Delaware, Inc.
Newark Charter School, Inc.
Delmarva Power & Light
Goldey-Beacom College, Inc.
NRG Energy, Inc
Duratec, LLC

by the Council on Development Finance (table below).

First State Montessori Academy

The school was approved for a bond not to exceed \$15 million to be issued by the Delaware Economic Development Authority to finance or refinance all or a portion of the costs of acquisition of, and capital improvements to, the school's 60,000 square foot lower school building and 43,000 square foot upper school building.

St. Andrew's School of Delaware Inc.

The school was approved for a bond to be issued by

Bond Amount	County
\$15,000,000	New Castle
\$25,000,000	New Castle
\$40,000,000	New Castle
\$78,400,000	New Castle
\$20,000,000	New Castle
\$247,200,000	New Castle
\$10,000,000	Kent
\$435,600,000	

the Delaware Economic Development Authority in an amount not to exceed \$25 million. The proceeds of the bond will refinance a bond DEDA issued in 2010.

Newark Charter School

The school was approved for a bond to be issued by Delaware the Economic Development Authority in an amount not to exceed \$40 million. The proceeds of the bond will finance construction of a new junior high school and commons refurbishing and existing athletic facilities and fields.

Delmarva Power & Light

The company was approved for a bond to be issued by the Delaware Economic Development Authority in an amount not to exceed \$78.4 million. The proceeds of the bond will refinance a bond issued by DEDA in 2010.

Goldey-Beacom College

The school was approved for a bond to be issued by the Delaware Economic Development Authority in an amount not to exceed \$20 million. The proceeds of the bond will be used to finance construction of a new residence hall and renovations to Joseph West Jones Center.

NRG Energy Inc.

The company was approved for a bond to be issued by the Delaware Economic Development Authority in an amount not to exceed \$20 million. The bond proceeds will be used to refinance bonds issued in 2010.

Duratech LLC and 1886 Dover LLC

These entities were approved for a bond to be issued by the Delaware Economic Development Authority in an amount not to exceed \$10 million. The proceeds of the bond will be used for the acquisition, construction and/or renovation of the former PPG facility in Dover.

Delaware Rural Irrigation Program

The Delaware Rural Irrigation Program (DRIP) is a revolving loan fund administered jointly through the Dept. of Agriculture and Division of Small Business.

The program provides nointerest loans to allow farmers to irrigate more cropland. The public-private investments help these farmers survive droughts.

Two DRIP projects were approved during FY '20 for Robert Emerson (45 acres, \$8,203.23) and Robert Emerson II (47 acres, \$8,525.89).

State Small Business Credit Initiative

The federally-funded State **Business** Small Credit Initiative (SSBCI) enables the Division Small of Business to create a loan participation program. This program is a partnership between the Division and participating lendina the institutions designed to increase the access businesses have to capital at lower interest rates.

There were four SSBCI loans approved during FY '20 (below). The Division of Small Business funded HELP (page 13) and EDGE (page 6) through SSBCI.

350,000 Kent

Applicant Amount County Ignite Fitness Kickbocking, Inc. \$ 98,000 Kent JJ & D Property Management LLC \$ 92,750 Sussex Law Office of Karen Y. Vicks, LLC \$ 60,000 Kent



Shipfitter Park LLC

Delaware Capital Access Program

The Delaware Capital Access Program (DCAP) gives banks a flexible, transparent tool to expand small business lending. By using a small amount of public resources to generate a large amount of private bank financing, the program provides more access to capital, which in turn stimulates economic growth.

During FY '20 there were 15 projects approved (see chart

below). And every dollar spent through DCAP generated \$7.38 in private funding.

Brownfield Assistance Program

The Brownfield Assistance Program provides matching grants to developers and owners to encourage redevelopment of environmentally distressed sites.

No Brownfield projects were approved during FY '20.

Applicant

Amount County

Camargo Enterprise, LLC	\$11,250	New Castle
Capriotti's of Dover, Inc.	\$15,000	Kent
Cottage Industry LLC	\$30,000	New Castle
D150 Fueling LLC	\$12,500	New Castle
Del Coastal LLC El Camino Property	\$30,000	Sussex
Management	\$25,000	Sussex
El Rey Mexican Store	\$12,500	New Castle
Fur-Baby Boutique, LLC	\$30,000	Sussex
Kids Kingdom ELC LLC	\$12,500	New Castle
Kidz Choice, LLC Laff House Comedy	\$12,500	New Castle
Lounge	\$21,500	New Castle
Mind of Aki LLC	\$5,000	New Castle
Samovar Group, LLC	\$7,500	Sussex
Sticky Rice LLC	\$8,750	Sussex
The Juice Joint LLC	\$18,000	New Castle





FY '20 Budget Strategic Fund Allocations

The Capital and Operating Budgets allocate money to the Delaware Strategic Fund directed to specific purposes and/or projects aimed at enhancing the state's economic development efforts. The Division of Small Business administers payments for and, as dictated by statute, receives reports on these projects.

Operating Budget

Business Incubators

This \$150,000 of funding supports established not-for-profit business incubators. In FY '20 funds were distributed to the Emerging Enterprise Center and Middletown Chamber Business Incubator.

Kent Economic Partnership

This \$100,000 in funding supports a publicprivate partnership model for economic development in Kent County. The KEP's mission is to create a business climate within the county that encourages innovation and promotes business expansion.

Small Business Development Center

This funding of \$400,000 supports the Small Business Development Center, an entity jointly funded by DSB and the SBA. The SBDC assists companies with a number of items, including business plans, marketing, grant writing, technology and ownership transitions.

Capital Budget

Bioscience Center for Adv. Technology

This \$1 million in funding goes to addressing the technology gap and promoting economic development. CAT fosters academic industry research partnerships to support local bioscience businesses and help Delaware recruit, retain and create science-based jobs.

Composites Research

This \$100,000 of funding provides a match of up to \$100,000 to the University of Delaware Center for Composite Materials for federal research grants that support development and application of composite manufacturing technology for the benefit of Delaware companies.

DE Clinical & Transitional Research (2nd of 5 years)

This \$1 million enables partner institutions to put in place critical infrastructure to train the next generation of professionals. The training focuses on clinical and translational health research, developing new methods to translate discoveries in community health settings and improving healthcare across the State.

Delaware Prosperity Partnership

This \$2 million goes to a public/private partnership leveraging private resources to improve business recruitment, retention and expansion; develop a talented workforce; connect with the global economy; and build a stronger entrepreneurial environment.

Delaware Stadium Corporation

This \$945,800 of funding supports Daniel S. Frawley Stadium on the Wilmington Riverfront. The funds mainly help with minor capital improvements.

EPSCoR-RII

(2nd of 5 yrs)

This funding of \$800,000 helps provides infrastructure supporting research and educational programs for the state's water/energy challenges.

Fraunhofer Vaccine Development

(3rd of 5 yrs)

This \$1.5 million in funding goes to the Fraunhofer Vaccine Development project. New capabilities will enable the Center for Molecular Biotechnology (CMB) to develop a stronger and broader infrastructure that will create high-tech and high-impact jobs, spin-off businesses, new partnerships and alliances and enable CMB to leverage its unique technologies in the biotech marketplace.

INBRE

This \$100,000 supports the State's academic and medical institutions. Through collaborations among the public, private and academic sectors of the State, the grant boosts biomedical research, encompassing both basic and translational research.

NIIMBL

(3rd of 5 yrs)

This funding of \$2.5 million supports the transformation of biopharmaceutical manufacturing in the State. The institute focuses on bringing safe drugs to market faster and creating quality jobs.

Purpose Built Communities

This \$1 million supports revitalizing Wilmington's Riverside community using the Purpose Built Communities model. This includes new high-quality and mixed-income housing, a high school addition and a community center expansion.

RAPID

This funding of \$1.75 million provides the state match for a grant to establish a new Manufacturing USA Institute at the University of Delaware (UD). UD is a partner in a network of collaborating universities. The institute is focused on developing technologies to boost energy efficiency and domestic productivity. The goal is to work with businesses by merging commercial/research capabilities.

Riverfront Development Corporation

This \$4.38 million helps continue development of the Wilmington Riverfront, from operating funds to a wildlife education center.



Delaware Technical Innovation Program

The Delaware Technical Innovation Program (DTIP) offers transitional grants for research initiatives. Using the Delaware Strategic Fund, the program focuses on applicants for highly competitive federal grant programs known as Small Business Innovation Research (SBIR) and Small Business Technology Transfer (STTR). Eligible companies conduct high-risk, early-stage research with a high potential for business growth.

SBIR/STTR research has three phases. During Phases I and II, entrepreneurs work to prove their ideas have technical and economic merit, seeking funding from the federal government and other public and private sources to help them develop their innovation. In Phase III, commercialization, less federal funding is available. Entrepreneurs must transition to selling their product on the open market to generate revenue and must rely more heavily on private investors for capital needs.

A dozen federal agencies provide SBIR/STTR funding for enterprises in Phase I (up to \$256,580) and Phase II (up to \$1,710,531). However, despite earning a Phase I federal award, the costs associated with completing a Phase II concept may be beyond some entrepreneurs' means.

DTIP grants serve as gap financing for entities that have received Phase I



Federal Awards FY '11 - FY '20

	DE Awards	Total Awarded	Average Award
Phase I Grants	218	\$33,713,019.64	\$154,646.88
Phase II Grants	102	\$97,312,324.42	\$954,042.40
Total	320	\$131,025,344.06	

DTIP Awards FY '11 - FY '20

Awards Entities Total Awarded Average Award

34 23 \$1,670,000 \$72,608.70

grants and have applied for a Phase II. DSB can award a matching grant of up to \$50,000 per application (limit five awards per company within a 10-year rolling period).

Three companies received \$50,000 DTIP grants in FY '20:

STF Technologies LLC develops advanced materials that break free from the conventional engineering limitations around dynamic motion and response.

Microbial Identification Inc. (MIDI) is a veteran-owned biotechnology company that develops rapid microbial identification solutions for microbiology laboratories.

ACE Running LLC is developing gate analysis technology to create rehabilitation programs for the military.

Of the 34 DTIP awards made to Delaware entities from FY '11 to FY '20, 47% successfully were awarded federal Phase II funding. And 16% of Delaware entities that received federal Phase II funding utilized DTIP assistance. Without that transitional funding, the research and development necessary for these companies to achieve Phase II status would have been compromised.



Blue Collar Training Program

The Division of Small Business provides Workforce Development Grants to Delaware businesses for customized training initiatives. Observations are conducted to ensure the required training takes place. Completed training contracts are closed. Follow-up is conducted six months after the contract closes to determine if the business met its training goals.

New FY '20 Contracts

- Overall
 - Contracts awarded 9 (\$536,472.80)
 - Participants receiving training 372
 - County breakdown
 - New Castle County 6
 - Kent County 0
 - Sussex County 3
- First-time applicants
 - Contracts awarded 3 (\$160,163.80)
 - Participants receiving training 232
- Small businesses (less than 100 employees)
 - Contracts awarded 5 (\$201,287)
 - Participants receiving training 123
- Other Info
 - On-site trainings observations 5

 3 companies reported 100% retention of employees trained 6 months after training was completed

Completed FY '19 Contracts

- Completed contracts 5 (more than \$139,000)
- Participants trained 69
- First-time applicants 0
- Small businesses 5
- · County breakdown:
 - New Castle County 4
 - Kent County 0
 - Sussex County 1

Analysis of participants

Demographic information on the next page is from voluntary surveys. Some participants chose not to complete the survey. Some do not complete the entire questionnaire.

State Employee Training Program

The Department of Human Resources receives \$100,000 annually from the Blue Collar Training Fund for the State Employee Training Program. DSB serves on the committee that evaluates proposals from state agencies for customized training within their respective departments. A total of 351 state employees completed training.

Program Participant Profile

SEX		VETERAN		RACE/ETHNIC GROUP	
Male	64%	Yes	13%	White	61%
Female	33%	No	86%	African American	20%
No Response	3%	No Response	2%	Hispanic	14%
				Asian/Pacific Islander	2%
AGE		DISABILITY		American Indian	0%
21-30	17%	Yes	6%	No Response	3%
31-55	67%	No	92%		
56-65+	14%	No Response	2%	EDUCATION LEVEL	
No Response	2%			Did Not Complete High School	6%
		LIMITED ENGLISH		High School or Equivalent	22%
RESIDENCE		Yes	5%	Post-High School/Training Program	5%
DE	84%	No	91%	Some College	22%
MD	8%	No Response	5%	2-Year College Degree	17%
PA	6%			4-Year College Degree	27%
NJ	2%	EMPLOYMENT STATUS 90 I	DAYS	Additional Degrees	2%
		PRIOR TO TRAINING PROG	GRAM		
MARITAL STA	TUS	Unemployed	0%	RECIPIENT OF PUBLIC ASSISTANCE	
Married	45%	Employed Part Time	0%	WITHIN LAST 90 DAYS	
Single	50%	Employed by This Employer	89%	Yes	0%
Single Parent	3%	Employed by Other Employer	5%	No	0%
Other	2%	No Response	6%	No Response	100%

Additional Program Reports

Coastal Zone Conversion Permit Act

Economic activity enabled in FY '20 by the Coastal Zone Conversion Permit Act: None

The CZC Permit Act allows for the responsible redevelopment of 14 legacy industrial sites in the coastal zone with the intention of creating new jobs and providing environmental clean-up of those legacy sites along the Delaware coast.

In FY '20 DNREC published the necessary regulations for the issuance of conversion permits under the Act, which can be viewed at: www.dnrec.alpha.delaware.gov.

Delaware Angel Investor Tax Credit

The Angel Investor Tax Credit had one new certified investor and one new certified business in FY '20.

The Division of Small Business administers the Angel Investor Tax Credit, which Gov. Carney signed into law in May 2018.

The statute created a 25 percent refundable tax credit for investors who put in at least \$10,000 (for individuals) or \$30,000 (for funds) in Delaware-based companies in high-tech fields, including aerospace, biotech and fintech.









Office of Supplier Diversity

The mission of the Office of Supplier Diversity is to expand economic opportunities for businesses owned by minorities, women, veterans and individuals with disabilities along with businesses of a unique size by supporting their efforts to compete for contracts with state agencies. This is done through advocacy efforts, connecting business owners with resources and OSD certification. The certification provides more visibility for businesses, particularly with underthreshold spend opportunities.

In September 2019 the Office of Supplier Diversity moved from the Office of Management & Budget to the Division of Small Business. During this transition, it was discovered that 77 percent of the businesses listed as "active" in the OSD certified database were in fact not. Out of 2,151 "active" businesses, certifications for 1,684 had expired (as far back as 2011), leaving only 467 certified businesses. All affected businesses received outreach to notify them they needed to reapply for certification to remain in the OSD database. By the end of FY '20, there were 791 certified vendors. The directory of certified businesses can be

found on the OSD website, delbiz.com/osd.

Although OSD is now part of DSB, OSD and OMB's Government Support Services (GSS) continue to work together to educate the vendor community on how to do business with the state. The GSS Contracting Unit offers training events known as "Vendor Day — How to Do Business with the State of Delaware". The session, held throughout the state, provides valuable education to vendors about the state's procurement process, procedures and expectations.

Moreover, with "Contracts to Watch" Support Government Services, educated businesses in deciding which contracts to monitor and when. And the Contracting Unit hosts frequent informal meetings to facilitate the gathering and sharing of information related to statewide contracts that are approaching a critical decision point: extend or create and advertise a new solicitation. Business owners and leaders can share information on either the efficiencies of the existing contract or trends in related market sectors.

Not all entities are required by Delaware Code to use State contracts, including schools, fire departments and municipalities. Therefore, vendors are eligible to market directly to these groups. The Contracting Unit maintains a list of those other procurement officials with contact information at MyMarketplace.

During FY '21 OSD will be working to develop an online application portal to make the certification process more efficient, which will save applicants time and allow them to obtain real-time updates on their application status. OSD will also continue working with the Office of the Governor on an executive order to rescind the current order creating the office. Changes and updates proposed include changing the size and expanding the role of the Governor's Supplier Diversity Council.

Supplier Diversity & Small Business Community Spend Snapshot

Of the \$11.3 billion the State of Delaware spent in FY '20, 4% was spent with the Diverse Business and Small Business community. A quarter of that went to OSD certified businesses.

The chart below breaks down that spending, which totaled \$471 million, and compares it to spending in FY '19.

Spend Type	FY '19	FY '20	% change
Direct spend with OSD Certified + W9 + DSHA	\$ 180,017,607	\$ 195,701,073	8.7%
Indirect spend. Tier II	\$ 29,087,630	\$ 31,161,031	7.1%
Total Supplier Diversity spend (include W9, OSD & Tier II)	\$ 209,105,237	\$ 226,862,105	8.5%
Direct spend with SBF Certified	\$ 12,549,189	\$ 16,335,092	30.2%
Direct spend with W9 small firms	\$ 241,120,545	\$ 227,713,457	-5.6%
Total Small Business spend (include W9 & SBF)	\$ 253,669,734	\$ 244,048,548	-3.8%
Total (direct and indirect, all diverse & small)	\$ 462,773,971	\$470,910,653	1.8%



FY '20 Scorecards

The FY '20 annual total spend was \$471 million with the Supplier Diversity community (OSD + SBF) - a combined increase of 1.8% over FY '19.

Using data from First State Financials (FSF), JP Morgan, DSHA contracting reports, State Agency & GSS Tier 2 reports and DelDOT Subcontractor reports, the score cards capture annual spending by State agencies and school districts/charter schools with diverse and small businesses.

In addition to looking at direct spend with OSD Certified firms and with W9 self-identified diverse firms, the scorecards explore spend with OSD Certified firms and W9 self-identified firms including a combined calculation of spend with OSD Certified and W9 Self-identified firms.

The scorecards report discretionary spend and provide a calculation of the percent of diverse (OSD + W9) spend as compared to the same

agency's total discretionary spend.

Similar calculations are reported for small business spending within each agency on the second scorecard.

Agencies Diverse Spend Scorecard

Of the \$226.9 million the State spent with the diverse business community in FY '20:

- 42 percent was direct with certified OSD businesses
- 14 percent was indirect with Tier II
- 44 percent was with W9 self-identified diverse firms

Six agencies accounted for 76 percent of the annual spend with the diverse community – Education, Health & Social Services, Corrections, DelDOT, Finance and Executive.

Agency	OSD Certified FY '20	% of OSD Spend	W9 Self Certified FY '20	% of W9 Spend	OSD + W9 Spend	Total Annual Agency Spend	OSD + W9 % Agency Annual
Education	\$31,419,400	33.0%	\$47,068,434	46.9%	\$78,487,834	\$794,441,696	9.9%
Correction	\$12,290,981	12.9%	\$362,557	0.4%	\$12,653,538	\$103,036,185	12.3%
DHSS	\$10,979,406	11.5%	\$13,568,253	13.5%	\$24,547,659	\$2,882,665,823	0.9%
Executive	\$7,062,097	7.4%	\$2,147,939	2.1%	\$9,210,036	\$506,817,354	1.8%
Technology	\$6,903,259	7.2%	\$193,023	0.2%	\$7,096,282	\$38,085,051	18.6%
DelDOT	\$4,736,683	5.0%	\$6,457,247	6.4%	\$11,193,930	\$720,235,552	1.6%
DNREC	\$3,630,674	3.8%	\$3,809,461	3.8%	\$7,440,134	\$119,928,545	6.2%
Labor	\$3,079,747	3.2%	\$1,433,822	1.4%	\$4,513,569	\$35,405,183	12.8%
Higher Education	\$2,951,991	3.1%	\$1,990,652	2.0%	\$4,942,643	\$219,661,476	2.3%
Housing Authority	\$2,838,574	3.0%	\$0	0.0%	\$892,939	\$11,927,254	7.5%
DSCYF	\$2,496,160	2.6%	\$3,738,145	3.7%	\$6,234,305	\$114,886,276	5.4%
State	\$2,438,409	2.6%	\$3,187,049	3.2%	\$5,625,458	\$84,232,065	6.7%
Natl Guard	\$1,778,707	1.9%	\$1,465,368	1.5%	\$3,244,075	\$36,764,180	8.8%
DSHS	\$764,961	0.8%	\$1,138,464	1.1%	\$1,903,425	\$92,719,187	2.1%
Finance	\$521,023	0.6%	\$10,202,370	10.2%	\$10,723,394	\$290,783,657	3.7%
Other Elective	\$350,788	0.4%	\$1,136,301	1.1%	\$1,487,089	\$131,435,573	1.1%
Judicial	\$350,718	0.4%	\$956,017	1.0%	\$1,306,735	\$14,700,807	8.9%
Elections	\$212,960	0.2%	\$103,620	0.1%	\$316,579	\$4,958,903	6.4%
Legal	\$176,670	0.2%	\$1,103,520	1.1%	\$1,280,190	\$12,596,475	10.2%
Legislative	\$141,719	0.2%	\$59,524	0.1%	\$201,243	\$3,317,444	6.1%
Human Resources	\$95,351	0.1%	\$29,714	0.0%	\$125,065	\$13,236,224	0.9%
Fire	\$35,678	0.0%	\$8,739	0.0%	\$44,417	\$6,493,236	0.7%
Agriculture	\$34,929	0.0%	\$224,969	0.2%	\$259,899	\$41,886,638	0.6%
Exceptional Citizens	\$0	0.0%	\$25,000	0.0%	\$25,000	\$48,914	51.1%
Total	\$95,290,885		\$100,410,189		\$193,755,438	\$6,280,263,698	3.1%

Agencies Small Business Spend Scorecard

Of the \$244 million the State direct spent with the small business community in FY '20:

- 7 percent was with certified SBF vendors
- 93 percent was with W9 self-identified small firms

Five agencies accounted for three-quarters of the annual spend with the small business community — Education, Health & Social Services, Finance, DelDOT and Corrections.



Agency	SBF Certified FY '20	% of SBF Spend	W9 Self Certified FY '20	% of W9 Spend	SBF + W9 Spend	Discretionary Spend	SBF + W9 % Agency Annual
Education	\$9,107,272	55.8%	\$84,227,617	37.0%	\$93,334,889	\$794,441,696	11.8%
Executive	\$1,702,843	10.4%	\$8,403,620	3.7%	\$10,106,463	\$506,817,354	2.0%
DelDOT	\$1,245,064	7.6%	\$17,796,583	7.8%	\$19,041,647	\$720,235,552	2.6%
DHSS	\$1,047,348	6.4%	\$28,771,111	12.6%	\$29,818,458	\$2,882,665,823	1.0%
Higher Education	\$815,671	5.0%	\$3,310,583	1.5%	\$4,126,254	\$219,661,476	1.9%
DNREC	\$553,868	3.4%	\$6,756,280	3.0%	\$7,310,149	\$119,928,545	6.1%
Correction	\$440,991	2.7%	\$12,396,926	5.4%	\$12,837,917	\$103,036,185	12.5%
DSCYF	\$366,597	2.2%	\$5,101,097	2.2%	\$5,467,694	\$114,886,276	4.8%
DSHS	\$331,176	2.0%	\$4,557,890	2.0%	\$4,889,066	\$92,719,187	5.3%
State	\$287,974	1.8%	\$8,230,395	3.6%	\$8,518,369	\$84,232,065	10.1%
Natl Guard	\$96,617	0.6%	\$287,395	0.1%	\$384,012	\$36,764,180	1.0%
Labor	\$94,178	0.6%	\$5,476,101	2.4%	\$5,570,279	\$35,405,183	15.7%
Finance	\$86,647	0.5%	\$27,414,778	12.0%	\$27,501,425	\$290,783,657	9.5%
Elections	\$73,807	0.5%	\$2,343,101	1.0%	\$2,416,907	\$4,958,903	48.7%
Judicial	\$43,904	0.3%	\$1,544,596	0.7%	\$1,588,500	\$14,700,807	10.8%
Legislative	\$10,722	0.1%	\$793,367	0.3%	\$804,090	\$3,317,444	24.2%
Technology	\$10,015	0.1%	\$4,377,222	1.9%	\$4,387,238	\$38,085,051	11.5%
Fire	\$9,185	0.1%	\$107,536	0%	\$116,721	\$6,493,236	1.8%
Agriculture	\$4,829	0%	\$383,561	0.2%	\$388,390	\$41,886,638	0.9%
Legal	\$2,824	0%	\$3,212,077	1.4%	\$3,214,901	\$12,596,475	25.5%
Human Resources	\$2,213	0%	\$277,711	0.1%	\$279,924	\$13,236,224	2.1%
Other Elective	\$1,138	0%	\$1,918,540	0.8%	\$1,919,678	\$131,435,573	1.5%
Exceptional Citizens	\$207	0%	\$25,368	0%	\$25,575	\$48,914	52.3%
Housing Authority	\$0	0%	\$0	0%	\$0	\$11,927,254	0%
Total	\$16,335,092		\$227,713,457		\$244,048,548	\$6,280,263,698	3.9%

Note: Prior to FY19, OSD compared spend with small (and diverse businesses) by each Agency to the total spend of those agencies. Total spend included both non-discretionary spend and discretionary spend. The Total Spend comparison has been replaced, to remove the account codes where buyers and procurement officers do not have a choice; removing the non-discretionary account codes and related spend.







DOE & School Districts Spend Scorecard

School districts spent \$28 million with the certified Supplier Diversity community in FY '20. This represents an 12 percent increase in spend when compared to FY2019.

District		FY '20	% of Spend
Appoquinimink	\$	7,227,559	26.0%
Brandywine	\$	5,513,703	19.9%
Cape Henlopen	\$	5,323,105	19.2%
Red Clay	\$	4,063,347	14.6%
Christina	\$	2,622,859	9.4%
Colonial	\$	937,672	3.4%
New Castle VoTech	\$	439,461	1.6%
Indian River	\$	344,818	1.2%
Laurel	\$	277,440	1.0%
Caesar Rodney	\$	199,938	0.7%
Seaford	\$	177,245	0.6%
Lake Forest	\$	158,317	0.6%
Capital	\$	151,303	0.5%
Smyrna	\$	84,318	0.3%
Milford	\$	75,014	0.3%
Woodbridge	\$	67,909	0.2%
Sussex Tech	\$	58,888	0.2%
Polytech	\$	40,511	0.1%
Delmar	\$	2,050	0.0%
Total	\$?	27,765,456	







DOE & Charter Schools Spend Scorecard

Charter Schools spent \$3 million with the certified Supplier Diversity community in FY '20. This represents a 28 percent increase in spend when compared to FY '19.

Charter School		FY '20	% of spend
First State Montessori Academy	\$	908,949	29.5%
Newark Charter School	\$	282,763	9.2%
MOT Charter School	\$	203,214	6.6%
Thomas A. Edison Charter School	\$	185,083	6.0%
Las Americas ASPIRA Academy	\$	180,987	5.9%
Family Foundations Academy	\$	164,095	5.3%
Kuumba Academy Charter School	\$	161,307	5.2%
Margaret Sterck School	\$	128,223	4.2%
Great Oaks Charter School	\$	126,556	4.1%
Odyssey Charter	\$	111,457	3.6%
East Side Charter School	\$	104,905	3.4%
Freire Charter School	\$	88,684	2.9%
Academia Antonia Alonso	\$	70,315	2.3%
Sussex Academy of Arts and Sciences	\$	60,239	2.0%
Delaware Military Academy	\$	51,499	1.7%
Gateway Lab School	\$	50,627	1.6%
Providence Creek Academy Charter School	\$	40,307	1.3%
Positive Outcomes Charter School	\$	37,924	1.2%
John S. Charlton School	\$	32,564	1.1%
First State Military Academy	\$	30,317	1.0%
The Charter School of Wilmington	\$	23,049	0.7%
Academy of Dover Charter School	\$	21,400	0.7%
Campus Community School	\$	7,228	0.2%
Howard T. Ennis Sr. Trainable School	\$	6,904	0.2%
Early College High School	\$	6,692	0.2%
Delaware Design Lab HS	\$	683	0.0%
Delaware Academy of Public Safety & Security	\$	-	0.0%
Total	\$3	3,085,970	



Subcontracting & Tier II Report

Subcontracting work is not performed directly with the State. Rather, it is when an awarded vendor has subcontractors and suppliers working for them in their overall performance for the State. The Awarded vendor is responsible for all work. The State requires awarded vendors to provide a Tier II report showing the diversity information for any subcontractor or supplier that is a certified vendor in

the performance of State work.

Tier II is indirect spend, meaning that the spend is not direct from the State to the Tier II vendor. Instead, it is paid to an awarded contractor and then that contractor pays the diverse vendor in their supply chain. The awarded contractor reports on these activities to the State.

Overall, the State spent \$31 million with Tier II vendors, an increase of 7 percent from FY '19 to FY '20.

Diverse	FY '19	FY '20	% change
DelDOT DBE Subcontracting	\$25,945,060	\$28,081,956	8.2%
GSS & State Tier II	\$ 3,142,570	\$ 3,079,076	-2.0%
Total	\$29,087,630	\$31,161,031	7.1%



A Note on Spend Types

It is important to be aware that agencies frequently have both one-time and regular-need spending. Some large spend increases are often attributable to one-time spend rather than regular-need spend.

One-time spend usually **Budget** involves Capital physical activities for property owned by the State or agency, such as the construction of a school, housing, other or government building. It may also include costs to cover a survey or an analysis of current services.

Regular-need spend is the on-going needs of the State agencies in usual operations. It is primarily managed in the GSS central contracts (such as office supplies; school supplies; laboratory supplies; public and life safety supplies and services; maintenance and buildings for plumbing supplies and tools; food and beverage; fuel; technology hardware, software, and services; and much more). However, it can also be managed in specific agency contracts.

GSS central contracts and agency contracts are posted in MyMarketplace.

Contact Us

The Division of Small Business team is knowledgeable, experienced and ready to help. Contact us today!

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